

# **CHAPTER 20: VOLUNTEER/ DONATE**

## **CVAMC: VOLUNTARY SERVICES**

Coatesville VAMC depends on the goodwill of our benefactors and volunteers who wish to give something back to America's heroes.

### **Volunteering**

Volunteers provide many important functions throughout the Medical Center and help make our patients' stay more enjoyable. Volunteers can perform a number of services, and a volunteer's talents are closely matched with one of our many assignments.

### **Volunteer Assignments**

We've listed some of the ways you can volunteer below. However, if you have special skills to offer, please call us so we can discuss how you can best use your talents to help our patients.

### **Volunteer Van Drivers**

Help pick-up outpatient Veterans and take them to their outpatient appointments in a van provided by the VA.

### **Information Desk Volunteer**

Help patients and visitors with information and clinic locations. Hours: 8:00 a.m. - 12:00 noon, or 12:00 noon to 4:00 p.m.

### **Volunteer Nursing Assistant/Trans. Care/Nursing Svc. Volunteer**

Help patients who need assistance.

Conduct Friendly visit's with patient's: play games/cards, reminisce, etc.

### **Patient Escort Volunteers**

Provide assistance with pushing patients in wheelchairs to their scheduled appointments. Open hours.

### **Pet Therapy Volunteers**

Provide visit's with approved pet (must have current veterinarian information)

### **Amenity Relief Volunteer**

Assist and support nursing staff on inpatient units providing amenities and special attention to patients as needed. Open hours.

### **Volunteer Clothing Room Attend**

Issue men and women's clothing.

Receive, screen and organize donated clothing in a manner that allows easy access to Veterans.

### **Hospice Volunteer**

Conduct friendly visit's with patients. May be asked to prepare a snack.

### **Chapel Volunteer**

Asst. with various services, escort Veterans to services.

**Recreation Volunteer**

Help assist patients with various recreational activities. Hours are open.

**Special Events Volunteer**

Assist the Voluntary Services office with special events, i.e. Christmas and Veterans Day Week activities.

**To volunteer, call Mr. Earl Johnson at (610) 384-7711 extension 4272 or visit the Coatesville VAMC Voluntary Service Office, located on the ground floor of building 5. We will be happy to receive your application or discuss how you can help us in our mission to provide comfort and care to America's Veterans.**

**Giving**

Cash donations are used for the comfort and welfare of our Veteran patients, including

- hygiene products
- refreshment supplies
- recreational activities

Non-cash contributions are used to make our patients' stay more enjoyable. Items which are accepted include —

- new or gently used clothing
- telephone cards
- Microwave oven and DVD are greatly appreciated
- New underwear, for both men and women
- New socks and t-shirts, for men and women
- Refreshments i.e. cookies, various snacks

**To make a cash or non-cash contribution, please contact Mr. Earl Johnson at (610) 384-7711 (1-800-290-6172 out of area) extension 4272.**

**For application, please go to <http://www.volunteer.va.gov/apps/VolunteerNow/>**

\* Source: Volunteer/Donate Information via Coordinator of Volunteers/Donations, J. Smith, 5/2010.